

EDUCATION SOCIAL CARE & WELLBEING DIRECTORATE

BRIEFING NOTE FOR	Health Scrutiny Panel
SUBJECT	In-house Day Service Provision for Older People
AUTHOR	Christine Oates, Service Manager

1. PURPOSE: The purpose of this brief is to provide information to Health Scrutiny about the Council's in house day service provision for older people.

2. BACKGROUND The Council directly provides three building based day services for older people. These are based at:

Riverside Centre
 Jack Dash House
 E14 9YQ
 [40 places per day]

Russia Lane (Dementia Service)
 82 Russia Lane
 E2 9LU
 [25 places per day]

Mayfield House (Somali Day Service)
 202B Cambridge Health Road
 E2 9LJ
 [30 places per day]

3. ELIGIBLE USERS All service users are required to have eligible social care needs that meet the Council's eligibility criteria. Eligibility is determined through an assessment process which follows on from an initial referral to the First Response Service based at John Onslow House.

The table below illustrates a breakdown of the current eligible users by gender, age band and ethnic group.

Ethnicity	Count	Percentage
African	2	2.02%
Asian	1	1.01%
Bangladeshi	5	5.05%
Black	4	4.04%
Black British	5	5.05%
Caribbean	6	6.06%
Other white background	1	1.01%
Somali	14	14.14%
White	31	31.31%
White British	27	27.27%
White Irish	3	3.03%
Grand Total	99	100.00%

Age	Count	Percentage
Below 65	7	7.07%
66-75	20	20.20%
76-85	46	46.46%
86 and over	26	26.26%
Grand Total	99	100.00%

Gender	Count	Percentage
Male	37	37.37%
Female	62	62.63%
Grand Total	99	100.00%

Service user attendance varies dependant on their eligible needs, therefore some users will attend as little as one day but some may attend five days.

4. ACTIVITIES

A range of appropriate activities and services are provided in each centre that promotes health & wellbeing but would typically include:

- Chiropody
- Chair based exercise
- Dental
- Dance therapy
- Optician
- Nutritionally balanced meals
- Massage therapy

A significant proportion of service users are socially isolated and the services provide an accessible opportunity to meet other people as they are often housebound. Borough transport is arranged for the vast majority of users as they would not be able to access public transport.

5. PERFORMANCE

Performance is measured in a number of ways but primarily through the Daycare Quality Standards, a copy of which is attached.

6. ACTION

The Panel is asked to:

- Note the briefing

Christine Oates
Service Manager Reablement and Resources

3rd March 2014